

WELCOME BOOKLET FOR UKRAINIAN DISPLACED PEOPLE

You have just arrived in France, we welcome you.
To facilitate your procedures, you will find below all the useful information.

1. Your arrival in the department

For the arrivals which are not organized by the State, it is important to inform you with the email address pref-deplaces-ukrainiens@drome.gouv.fr in order to allow your census but also so that the services of the prefecture can send you directly the necessary information.

2. Reception point, accommodation and access to first aid

The « **Diaconat Protestant** » has been mandated as a referral structure for the reception of displaced persons from Ukraine:

- Orientation towards temporary accommodation
- Assessment of immediate needs for everyday life
- Assessment of immediate and medium-term health needs
- Referral to assistance and care services

You are invited to visit the Diaconate Protestant at **97 Rue Faventines in VALENCE**. The office is open from 9am to 6pm, Monday to Friday.

Outside of these opening hours, an on-call service is available 24 hours a day, including weekends, and can be reached at **+33 6.62.30.68.31**.

The Protestant Diaconate is also reachable by email: home.refugies-ukraine@diaconat26-07.org

3. Your right of residence

Ukrainian citizens with a biometric passport can enter France for a short stay of less than 90 days without a visa.

Persons displaced in France due to the war in Ukraine can benefit from temporary protection. This is an exceptional measure activated by the decision of the Council of the European Union on March 4, 2022.

You are eligible for temporary protection if :

- **Case 1:** you are a Ukrainian citizen and resided in Ukraine before February 24, 2022;
- **Case n°2 :** you are not a Ukrainian citizen and you benefit from a protection (international or national equivalent) granted by the Ukrainian authorities;
- **Case n°3:** you are a family member of a person falling under case 1 or 2 (family members are: spouse, unmarried minor children and dependent parents);
- **Case n°4:** you are not a Ukrainian citizen, you have a valid permanent residence permit issued by the Ukrainian authorities and you are not able to return to your country of origin in a safe and durable manner.

To apply for a temporary residence permit "temporary protection":

- Either go directly to the prefecture (3 Boulevard Vauban in VALENCE), with a complete file - the Protestant Diaconate can help you complete your file -. The services of the prefecture will then proceed to the registration of the file, the taking of fingerprints and the delivery of the temporary residence permit;
- Or you can send your complete file to the following e-mail address: pref-etrangers@drome.gouv.fr. In this case, the services of the prefecture will summon you for your fingerprinting and the delivery of the temporary residence permit.

You can download all the documents needed to complete your application for a temporary residence permit at the following link: <http://www.drome.gouv.fr/situation-des-ukrainiens-presents-dans-le-a8261.html>.

The issuance of a temporary residence permit for "temporary protection" gives you several rights: the asylum seeker's allowance, the right to health insurance, immediate authorization to work in France, and the right to personalized housing assistance.

It is therefore important to quickly apply for this temporary residence permit at the prefecture. It is strongly recommended that you do not request an examination of your file for asylum.

4. Asylum seeker's allowance

The Allocation Demandeur d'Asile (ADA) can be issued to you during appointments organized by the Office français de l'immigration et de l'intégration (OFII) in Grenoble (76 rue des Alliés, Parc de l'Alliance, 38100 GRENOBLE).

Once the temporary residence permit has been issued by the Prefecture, the OFII will contact you directly, either by phone or by e-mail, to arrange an appointment at its offices in Grenoble.

Travel by SNCF train to Grenoble is free of charge upon presentation of proof of the "temporary protection" temporary residence permit.

OFII will issue you a payment card. It should be noted that this is not a withdrawal card.

The ADA is calculated from the date the Temporary Protection authorization is issued. The ADA is paid monthly according to a scale that takes into account :

- Your resources and those of your family;
- The number of eligible adults and dependent children.

Family composition	Daily Amount	Family composition	Daily Amount
1 person	6,80 Euros	6 persons	23,80 Euros
2 persons	10,20 Euros	7 persons	27,20 Euros
3 persons	13,60 Euros	8 persons	30,60 Euros
4 persons	17,00 Euros	9 persons	34,00 Euros
5 persons	20,40 Euros	10 persons	37,40 Euros

An additional daily amount of 7,40 € is paid to each adult.

The ADA is paid to the temporary protégé until :

- The date of the end of the validity of the residence permit;
- The end of the temporary protection as decided by the Council of Europe of the EU;
- Obtaining another residence permit.

You must inform the Territorial Direction of OFII Grenoble of any change in your personal and family situation (birth, separation, etc.), as well as any changes in your resources and any professional activity.

ADA payment methods: ADA is paid each month on a personal payment card, given to the beneficiary by OFII. The first payment is made within 20 to 35 days. You will receive an SMS on your cell phone informing you that the card has been loaded.

5. Health insurance

The issuance of a temporary residence permit allows you to be affiliated to the universal health protection and complementary health insurance. 100% of your medical expenses will be covered.

You do not need to take any steps to benefit from this health insurance: the primary health insurance office (CPAM) will send you an email, or if you do not receive a reply, a letter, with all the necessary documents for affiliation, once the temporary residence permit has been issued.

6. Authorization to Work

The issuance of a temporary residence permit "temporary protection" allows you to work immediately in France. The Protestant Diaconate will organize exchange sessions with Pôle Emploi in the next few days for displaced persons from Ukraine.

If you are already looking for a job, you can register directly on the Pôle Emploi website: <https://candidat.pole-emploi.fr/inscription-en-ligne/accueil>

7. Schooling of children

All children aged 3 and over present on French territory, regardless of their parents' situation, must attend school. In order to enroll your children in school, you can directly contact the directors of the

schools closest to your place of residence. The city hall services will also be able to direct you to the school, college or high school where you live.

The following email address is also available to all displaced persons: cellule-ukraine@ac-grenoble.fr

Whenever possible, children will be welcomed in educational units for newcomer allophone students (UPE2A) or in French as a foreign language (FLE) modules. In all cases, students are enrolled in a regular class and receive support in teaching French as a second language, according to their needs and their linguistic and language skills.

A program for parents, "Opening the school to parents for the success of their children" (OEPRE), can also be offered in different parts of the department. It aims to promote the integration of parents of newcomers, immigrants or foreigners outside the European Union, by involving them in their child's education.

The objective of the training courses is to allow :

- the acquisition of French (understanding, speaking, reading and writing)
- knowledge of the values of the Republic and their implementation in French society
- knowledge of the functioning and expectations of the school with regard to students and parents.

8. Language assistance and learning French

The Protestant Diaconate has interpreters on its teams who can accompany and help you, particularly in your administrative procedures.

You will find on the following link a map of the socio-linguistic workshops in the Drôme department: <https://parlera.fr/wp/cartographie-linguistique/>, socio-linguistic workshops in the Drôme department.

9. Food and other basic needs

The Protestant Diaconate is the structure to contact if you need food or any other basic necessities (e.g. products for children). The Protestant Diaconate will coordinate the response to your request with other associations (Restos du Coeur, Secours catholique, Croix Rouge, protection civile...).

10. Money and banks

- **You are a Ukrainian citizen and you wish to open an account** in France: It is possible if you are able to produce the required documents to open an account. Nevertheless, the opening of an account in a bank is a matter of contractual freedom of the bank. If you are unable to open an account, as long as you are a resident of France, you can request the right to an account.
- **To benefit from the procedure of right to the account:** the requests must be accompanied by certain documents: a form of exercise of the right to the account, a proof of identity, the letter of refusal of the establishment having refused to open the account and a proof of residence.
- **You have hryvnia banknotes and you want to exchange them into euros:** in practice, the exchange of hryvnia into euros can be difficult to perform. The exchange offices in France do not handle, with some exceptions, exchange operations for Ukrainian currency. The Banque de France does not carry out any foreign exchange operations. As for banks, they rarely practice

manual exchange and it is generally reserved for their clients. You can ask your bank in France if it offers a foreign exchange service for Ukrainian currency.

- **You are an individual and you hold an international card (Visa or Mastercard) issued by an Ukrainian bank:** Cards issued by a Ukrainian bank can be used in the European Union: cardholders (whether Ukrainian or not) can pay at European/French merchants and withdraw cash from an ATM, within the limits of the usage limits specific to each card contract. However, this use of cards may be affected by the ability of Ukrainian banks to operate.
- **You have funds deposited with a bank in Ukraine and you wish to repatriate them:** as far as transferring funds from a bank account in Ukraine to a bank account in France or in the European Union is concerned, there are no restrictions in force, except for the ability of Ukrainian banks to process the operation in the current situation. The bank located in France or in the EU will have to carry out, upon receipt of these funds, the checks provided for by the legislation on the fight against money laundering and the financing of terrorism (control on the origin of the funds).

In the department of Drôme, you can contact the Bank of France to make an appointment, on 04.75.79.73.51.

The addresses of the Bank of France where you can go, by appointment, are:

- Valencia branch, 13 Boulevard Bancel in VALENCIA (9:00-12:00 and 1:30-5:00 Monday to Friday);
- Montélimar Reception and Information Office, 1 avenue Saint-Martin, Maison des Services publics, in Montélimar (Wednesday to Friday, 9:00 a.m. to 12:00 p.m. and 1:30 p.m. to 4:30 p.m.);
- Romans Reception and Information Office, 44 rue Palestro, Centre communal d'Action sociale, in Romans-sur-Isère (on Thursdays, from 9 am to 12 pm and from 1.30 pm to 4.30 pm).

11. Driver's license

For all Ukrainian citizens in possession of a Ukrainian driver's license, it is possible to drive on the territory for a period of one year.

After this period all Ukrainian nationals in possession of a Ukrainian driver's license can drive as long as their Temporary Residence Permit is valid

12. Pets

We thank you for informing the Protestant Diaconate of the presence at your side of any domestic animal: reception.refugies-ukraine@diaconat26-07.org

13. Phone and Internet

The French operators have mobilized to accompany the displaced from Ukraine: for all those present in France having relatives in Ukraine, the operators have taken special measures to lower the price of communications, or even make them free.

For any additional information:



Welcoming displaced persons from Ukraine
Welcome to the Drôme!

